

## **RELEASE AND WAIVER OF LIABILITY FOR INTEGRATIVE SERVICES**

I have read and understand this waiver and have been fully informed of all Integrative Rheumatology's Integrative Services terms and conditions as well as benefits and limitations. I certify that I have disclosed all medical conditions that might affect my treatments as well as previous products and services used and their side effects, if any. Dr. Charles Withers, II or authorized staff of Integrative Rheumatology PLLC (collectively referred to as "InRheum") disclaims liability for any loss, injury, claim or damage related to your use of its integrative products and services, including without limitation, those resulting from errors or omissions, a site or application being down, data loss, and unsatisfactory outcomes. InRheum will not be liable to you for any indirect, incidental, consequential, reliance or special damages, including without limitation damages arising from any court action or legal dispute. In no event shall the aggregate liability of InRheum, whether in contract, warranty, tort (including negligence, whether active, passive or imputed), product liability, strict liability or other theory, arising out of or relating to the use of InRheum's integrative products or services, exceed any compensation paid by you for treatment by InRheum during the three months prior to the date of any claim. I release my providers from any injury or complication resulting from undiagnosed medical conditions present during my treatment. I assume all responsibility for updating changes in physical and mental condition.

### **INDEMNIFICATION**

You will indemnify and hold harmless Dr. Charles Withers, II or authorized staff of Integrative Rheumatology and its officers, agents, employees, representatives, and assigns from any costs, damages, expenses, and liability caused by your use of any of InRheum's integrative products and services

### **CANCELLATION POLICY**

*Please note our Cancellation Policy:* In the event of a no-show or cancel/reschedule your appointment less than 24 hrs in advance, we charge a \$25 fee to the card on file or apply the booking deposits made on the account towards this fee. It's important to respect the time of both our patients and staff and your understanding in this matter is greatly appreciated!

If you arrive more than 10 minutes late for your appointment, you may be required to reschedule to avoid disrupting the appointments of other patients.

*There are no exceptions to these policies.*

### **TEXT MARKETING**

With your permission, we may send text messages about our store, new products, and other updates. Updates may include purchase confirmations and scheduled appointment reminders.

### **PURCHASE POLICY**

All sales are considered final, but InRheum reserves the right, at their sole discretion, to refund all or part of a sale on a case-by-case basis.